GMIC Portal—*Quick Tour*
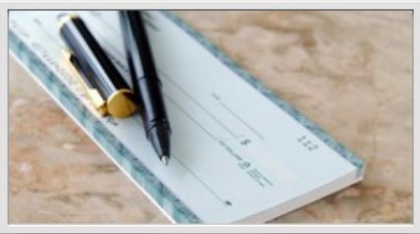
The new Germantown Mutual Insurance Company policyholder portal helps you manage your insurance with speed and ease.

Designed with you in mind, our simple, no nonsense homepage highlights three main areas—billing, claims, and policy.

While you're welcome to create a login, it's not a requirement. You can Make a Payment and Report a Claim without an account. However, if you want to view your billing summary, claims history, or policies, you'll need to create a login.

BILLING CENTER

This is where you can make a payment on your policy. To Make a Payment, you'll need to know your Policy Number, Mailing Zip Code, and the Effective Date of your policy.

Simply...

♦ **Click "Make a Payment"**

♦ **Fill out the fields**

♦ **Click "Retrieve Info"**

You'll then be prompted to enter your payment information.

To view your Billing Summary, you'll need to register an account and be logged in.

CLAIMS CENTER

This is where you can report a claim that has occurred in the current policy period. Again, you'll need to know your Policy Number, Mailing Zip Code, and the Effective Date of your policy.

Simply...

♦ **Click "Report a Claim"**

♦ **Fill out the fields**

♦ **Click "Submit Claim"**

A GMIC team member will be in contact with you shortly.

To view your Claims History, make sure you are logged into your account.

Claims Center

- View Claims History
- Report A Claim

POLICY CENTER

You'll need to be logged in to your account in order to view or print your policies. After you're logged in, if you've not already done so, you'll need to link your policies to your account. To do so, click "Link Policies to Account" on the Customer Care tab. After linking your policies, you'll be able to view your policy and print documents related to your policy, including Auto ID cards.

CUSTOMER CARE

Visit our Customer Care Center to link policies to your account, change your password, or view the contact information of the independent agent who sold you your policy and GMIC's contact information.

Policy Center

- View Policies
- Print Documents

Contact Us

If you need assistance with the website functions, or have any questions about your policy, claims, or payments, we are happy to help you over the phone or via email. Just call 1-800-236-4642 and your call will be answered by a real live person. You are also welcome to email us at gmic@gmic.com.

GERMANTOWN MUTUAL INSURANCE COMPANY

Thank you for being a Germantown Mutual Policyholder—we appreciate your business!